PRIVACY POLICY

Last Updated: November 25, 2026

Dream Clean LLC ("we," "our," or "us") respects your privacy and is committed to protecting the personal information you share with us through our website, dreamcleannwi.com. This Privacy Policy explains how we collect, use, and protect your information when you browse our site or submit a request for a cleaning quote.

1. INFORMATION WE COLLECT
   We only collect personal information that you voluntarily type in and submit to us when requesting a quote, booking an inquiry, or contacting us. This may include:
- Contact Information: Your name, email address, phone number, and service address.
- Property & Quote Details: Information you provide about your home, rental, or commercial space (such as property size, number of rooms, or specific cleaning needs) so we can give you an accurate estimate.
- Automated Website Data: Our website is hosted on Wix. When you visit our website, Wix and standard analytics tools may automatically collect basic technical information—such as your IP address, browser type, device type, and pages visited—through cookies to keep the site running properly.

2. HOW WE USE YOUR INFORMATION
   We use the information you submit solely to:
- Prepare and send you an accurate cleaning quote.
- Communicate with you via phone, text, or email regarding your quote, scheduling, or questions about our services.
- Deliver and manage your residential or commercial cleaning services in Indiana if you choose to book with us.
- Improve our website functionality and customer experience.

3. HOW WE SHARE YOUR INFORMATION
   We do not sell, rent, or trade your personal information to third parties or marketers. We only share your information in the following limited circumstances:
- Website & Business Tools: With trusted service providers necessary to run our website and respond to your quote—such as our website host, email/messaging tools, or scheduling software.
- Legal Compliance: If required to do so by Indiana state law, federal law, or valid legal process, or to protect the rights and safety of Dream Clean LLC and our customers.

4. COOKIES
   Our website uses basic cookies to ensure the site loads properly and to understand general website traffic. You can disable cookies at any time through your web browser settings.
5. DATA SECURITY
   We take reasonable administrative and technical precautions to keep the contact and property details you submit through our quote forms secure and confidential. However, no method of transmitting information over the internet is 100% secure.
6. YOUR PRIVACY CHOICES
   You have the right to ask us about the personal information you have submitted to us. At any time, you may contact us to:

- Update or correct your contact or property details.
- Ask us to delete your quote inquiry and personal information from our records.
- Opt out of any follow-up messages regarding your quote.

7. CHILDREN'S PRIVACY
   Our website is not intended for individuals under the age of 18, and we do not knowingly collect personal information from minors.
8. UPDATES TO THIS POLICY
   We may update this Privacy Policy occasionally to reflect changes to our website or business practices. Any updates will be posted with a revised "Last Updated" date.
9. CONTACT US
   If you have any questions about this Privacy Policy or would like to update or delete your information, please contact us directly:

Dream Clean LLC

Email: contact@dreamcleannwi.com

Phone: 219-214-6594

Service Area: Indiana
